

Mr. Collin Swart
Director Operations & Logistics
The AV Alliance
Cape Town International Convention Centre
P.O. 6598
Roggebaai 8012
SOUTH AFRICA



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Ref. : L13212
Subject: Thank you!

Dear Collin,

On behalf of all ICCA colleagues and all delegates we wish to take this opportunity to thank you for your contribution to the ICCA Congress, 23 - 27 October 2004.

We received very positive feedback on how smooth our Congress was run. Your superb AV support was a vital part of this success.

We very much appreciated your professional approach. You were always ready to help the ICCA staff and the speakers with AV questions and numerous powerpoint presentations. The speaker preparation room was excellent and we have seen only relaxed and smiling faces of the speakers. The way you took care of all speakers made our job a lot easier and much more fun!

We hope that you enjoyed this event and our company as well.

Until we meet again: we wish you and your colleagues great success and joy in business and personal relationships and a good start of 2005!

Warm regards,

Leanne Hall
Manager Events

Marianne Korten
Manager Business Relations & Education