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30 May 2007

Courier Address
2224 E NC Hwy 54
Durham, NC 27713 USA

Dirk Elzinga, Managing Director
International Convention Centre
Convention Square, 1 Lower Long Street
Cape Town 8001, South Africa

Dear Mr. Elzinga:

The Microbicide Trials Network (MTN) is a new HIV/AIDS clinical trials network established in 2006 by the National Institute of Allergy and Infectious Diseases (NIAID), part of the US National Institutes of Health (NIH). The MTN brings together international investigators and community partners who are devoted to reducing the sexual transmission of HIV through the development and evaluation of microbicides and who work within a unique infrastructure designed to conduct research that will support licensure of topical microbicide products for widespread use. There are clinical sites spanning 17 locations in seven countries, located predominantly in Africa.

The Microbicide Trials Network held a Regional Meeting at the International Convention Centre from May 21-24, 2007. This meeting brought together international investigators, clinicians, pharmacists, laboratory personnel, study operations staff, and community partners who are devoted to reducing the sexual transmission of HIV through the development and evaluation of microbicides and who work within a unique infrastructure designed to conduct research that will support licensure of topical microbicide products for widespread use.

I am writing on behalf of the 150 participants and the Microbicide Trials Network leadership to express our gratitude for the services and hospitality provided during our visit to Cape Town. With the diverse group of international and US guests, our needs varied and were met by the ICC staff dedication. The personnel were kind and polite to our guests, embracing the concept of team work. Service was timely and professional. Several employees even took a personal interest in the meeting topic and the various cultures presented.

In the formal meeting evaluation, we requested feedback on the venue banquet services, as well as room set up, AV, and ease of finding the various plenary and breakout sessions. I reviewed the evaluations quickly and found comments to be positive; however, an evaluation report/synthesis of comments will be made available in the near future. If there are any comments that provide constructive feedback for continued improvement, we will send them to your attention so that the quality of services provided at the ICC can continue to exceed expectations.

On a personal note, I found all of your management team to be poised and professional individuals who are dedicated to their work. When presented with additional requests, the staff were responsive and thorough – never complaining and always willing to assist. All interactions were positive. I appreciated their willingness to meet with me on Sunday, May 20 to review the program needs, as well as on Thursday, May 24 to reconcile our billing for final payment. I realize that posting all charges prior to my departure was exceptional. I want to thank everyone for their diligence in ensuring that we could resolve the final payment while in Cape Town and on property. The staff are truly assets to your organization and because of their attentiveness to detail and thoroughness, I was pleased with the



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meeting logistics. The meeting was successful due to everyone's contributions. Although I am recognizing the management team below, I am thankful to all staff who supported the program for the entire week and regret if I have failed to recognize someone.

On behalf of the MTN, I appreciate the courtesies, amenities, and services the staff provided to our guests. Should you have any questions regarding any of my comments, please do not hesitate to contact me.

Sincerely,

A handwritten signature in blue ink that reads 'Kathy Hinson'.

Kathy Hinson
Associate Director
HIV Prevention Trials Division
Family Health International

Cc: Michael Kissack, Banquet Manager, CTICC
Shane Thomas/Kabelo Thamage, Duty Managers, CTICC
Wian Swart, AV Manager, CTICC
Michelle Lloyd, Event Coordinator, CTICC
Janine Joseph, Sales Manager, CTICC
Adrie Fischer, Kingfischer Conferences & Events cc
Sharon Hillier, Principal Investigator, Microbicide Trials Network, University of Pittsburgh/Magee Women's Hospital
Sheila Clapp, Project Director, Family Health International